



June 16, 2003

Ted Tindall
NorthStar Moving Corporation
9324 Corbin Avenue
Northridge, CA 91324

Dear Ted,

I just wanted to take the opportunity to say thank you for the incredible service that your company provided in our recent model home moves. When I was first informed that we had to move 6 model homes in one week, I had no idea that it could go so smoothly. I owe the efficiency of the moves and the lack of problems to your outstanding team at NorthStar Moving. Primarily I would like to acknowledge Eli Ben Gigi. He has received glowing praise from a handful of our employees who had to work with him.

As I have recently moved myself, I do not underestimate the time and effort that is involved with moving a home. I thank you once again for all of the hard work.

Please expect that I will recommend your company to everyone that I know.

Thanks again and take care.

Sincerely,

A handwritten signature in blue ink, appearing to read 'Erin Riley', with a large, stylized flourish extending to the right.

Erin Riley
Marketing Coordinator